

# IMPORTANT 5.0 BETA RELEASE INFORMATION

## WHAT'S NEW?

### PRERELEASE VERSION OF OUR NEW INTUITIVE USER INTERFACE

- **New UI works only with Loupedeck Live in the beta release.**
  - We are working on making the new UI available to all Loupedeck devices and improving its functionality.
  - Note that not all functions might be available.
- **Classic UI works with all devices.**
  - Switch between UIs from the button on the upper taskbar.

### NEW PLUGINS

- vMix – Software Video Mixer and Switcher
  - Preview version – please answer the beta survey to help us improve the plugin and profile

### STREAMING

- Changed the handling of Dynamic Action types (scenes, sources, audio) to user definable profile actions. To add these run your preferred streaming software and go to corresponding action group and press the + to add a new item.
- Added support for OBS Studio Virtual Webcam toggle
- Added timer for recording in OBS Studio
- New images for Dynamic Actions

### PHILIPS HUE

- Fixed an issue where all lamps were not visible

### ABLETON LIVE

- Updated dynamic pages (Device mode, Clip Launch Mode, Clip Parameter Mode).

### CAPTURE ONE (macOS)

- Capture One (macOS) plugin is separated from the old Capture One plugin and is now based on AppleScript API.

- Most adjustments are more responsive (as shortcuts are no longer sent)
- Default profile has been updated to use plugin actions/adjustments (= AppleScript API functions).
- Specific "Crop Mode" has been created
  - When Crop is initiated, device will activate Crop Mode with crop functionality. Applying crop will return device to standard mode.
- Changes (regarding plugin actions/adjustments) in Capture One's (Loupedeck\_beta) shortcut file are automatically updated to those plugin actions which still use shortcuts instead of AppleScript-API.

## CAPTURE ONE (Windows)

- Plugin action (shortcuts) are now directly read from Loupedeck\_beta shortcut file (instead of the old system where actions had a fixed shortcut which needed to match the Loupedeck\_beta shortcut list).
  - Users can now redefine shortcuts in Loupedeck\_beta list.
  - Not all shortcuts from Loupedeck\_beta file are read and presented as plugin actions – most are still present as Custom Actions and Custom Adjustments.

## FEEDBACK & SUPPORT

We have created a survey to hear your thoughts and ideas about our new user interface and plugin improvements. Please answer the beta survey by Sunday 26th of September 2021.

[To the Beta Survey](#)

In case you need more support with the beta release, please email to: [betafeedback@loupedeck.com](mailto:betafeedback@loupedeck.com)

**For best user experience we recommend doing a clean install of the beta software. Remember to back up your profiles before installing the beta.**

### **How to report a bug:**

Please email details to: [betafeedback@loupedeck.com](mailto:betafeedback@loupedeck.com) and be sure to include the following:

1. Tell us what the desired behavior or result was, and what behavior or result you got instead. Please be specific.
2. Give us all the details of the system where the problems occurred: hardware model, OS version, and so forth.
3. Give us detailed, step-by-step instructions for reproducing the issue (Screen shots or a quick movie of the onscreen actions really help).

### KNOWN ISSUES

- Custom adjustments cannot be added straight from the dials yet (workaround is to add them from the action panel on the right).
- Adding a new workspace can cause all existing pages of the profile to appear in the new workspace.
- Home workspace cannot be customized.
- Custom actions cannot be moved between folders yet.
- Spotify volume setting can be created with text but should be refused, no validation for now.
- The user can add 15 touch pages with max limit 14 pages only.
- Service error message does not disappear for Twitch after connection issue is fixed (e.g. wifi re-newed.)
- "Server error" status auto changed to "connection issue", and should be implemented consistently for mac and win OS's.
- "Disconnected from OBS studio" message is shown when OBS is opened [auth issue].